

Referring to Manora Care

Three things are enough to start. We reply promptly, to you.

What to send us

- ☐ **You.** Your name, role and email, so we can reply to you.
- ☐ **The person.** Their first name and the suburb or area.
- ☐ **The support.** Supported Independent Living, In-home support, Community participation, or “not sure”.
- ☐ **Consent.** The person’s agreement to share their information with us.

What helps, later

None of these are needed to start. If they exist and the person agrees, they help us plan support that fits from the first day.

- ☐ The current NDIS plan, or the parts that relate to the support you are referring for
- ☐ Functional assessments or OT reports
- ☐ A behaviour support plan, if the person has one
- ☐ Any risk information the team already uses
- ☐ The NDIS number, if you have it (you can add it in the funding step)

What not to email

- ✗ Medical, clinical or OT reports
- ✗ NDIS plans
- ✗ Behaviour support plans or risk assessments

Please do not paste reports into the referral form either. After we reply, we send you a secure way to share documents, and we only ask for what we need. If you are not sure whether to share something, ask us first. Less is fine.

How to refer

- Refer online: www.manoracare.com.au/refer/
- Website: www.manoracare.com.au
- Interpreter: TIS National on 131 450, then ask for Manora Care

Anyone can refer, including the person themselves. The form takes a few minutes, and you can save your answers on your device and finish later.

Easy Read and other formats are available on request: www.manoracare.com.au/contact/#formats.